

COVID-19: A Catalyst for Change?

POST WEBINAR SUMMARY

WE WERE JOINED BY:

Dr Martin Farrier
Assistant Medical Director

and

Jonathan Coe
Transformation Delivery Manager

THEIR ADVICE TO NHS STAFF

Be creative and open to trying new things

Always seek the story behind the data and it's accuracy

Be brave in challenging assumptions, work practices and culture

Several new ways of working were developed and enforced as a result of the pandemic which led to successful outcomes

Data quality relating to COVID-19 in the UK has been poor

WHY?

**THESE WERE CONCLUSIONS
AS A RESULT OF
DISCUSSING...**

**AND ANALYSING THE
STORY BEHIND THE DATA**

**RULE BREAKING AND
CHANGES IN WAYS OF
WORKING THAT LED TO
POSITIVE OUTCOMES**

Predictions were wrong
Data cleansing did not take place
Cases were overestimated

Purchasing rules were broken in order to deal with shortages, clinicians worked outside of their specialist areas which on the whole, was highly successful

STAY INFORMED

