

The State Hospital

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Dear Gareth,

Meridian Consultancy

Following the conclusion of our work with you at the State Hospital, I am writing to thank you and the team for your input with the Board.

Following the initial diagnostic, it was clear that the primary area of potential benefit was in a close review of daily workforce activities and rostering arrangements. This was undertaken in the most challenging of circumstances, but none the less, provided a helpful insight into the areas for improved productivity and efficiency.

Your team's ability to bring insights from other organisations was particularly useful and they provided an element of challenge which we would not have been able to deliver internally.

Please pass on my appreciation to the team

Yours sincerely



James Crichton
Chief Executive



The State Hospitals Board for Scotland
Carstairs, Lanark ML11 8RP

Chair Terry Currie
Chief Executive James Crichton