

Trafford North Primary Care Trust
Trafford South Primary Care Trust

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To whom it may concern

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Re: Meridian Productivity

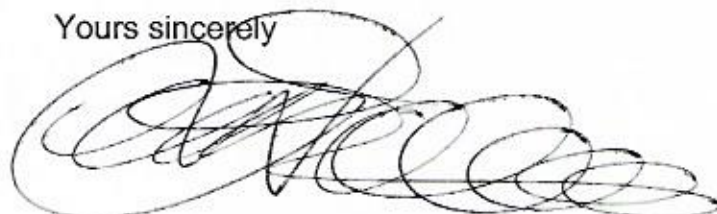
Trafford PCTs engaged the services of Meridian in October 2005 to carry out a utilisation review of Health Visiting, District Nursing, Specialist Nursing and clinics/estates.

The review took place over a period of 16 weeks and during this period staff became actively involved in the monitoring and validation process around the data.

The project plan was delivered on time. Meridian put forward proposals to both Boards in order to modernise working patterns and make the most effective use of resources. Some of these proposals are now being taken forward and it is envisaged that cost savings and efficiencies will be realised in 2006/07.

Meridian provided training sessions to staff and these were re-run throughout the period of the data analysis and the team were very hands-on with the staff. Members of the team have also made themselves available following the completion of the project to aid PCT wide implementation and this has proved very helpful.

Yours sincerely



Cheryl Nolan
Chief Operating Officer