

13 October 2011.

Broomfield Hospital Court Road Broomfield Chelmsford Essex CM1 7ET

Tel: 01245 514508 Fax: 01245-514675

To whom it may concern

Meridian

Mid Essex Hospital Services NHS Trust (MEHT), have worked with Meridian on two major pieces of work, which have been very well received by staff in the Trust. The two areas were outpatient and theatres. Both were key projects in securing better outcomes for patients in terms of experience as well as securing the Trust a productivity gain.

The teams from Meridian have worked well with hospital staff; they have been professional and very motivated in supporting the hospital teams in delivering the projects. This has ensured that we have sustainability in delivery of the projects following the end of the involvement of Meridian.

I would happily recommend Meridian to you as a company that will deliver what they say and meet the project outcomes in a professional and supportive way. They bring an element of expertise that we did not have and helped short cut the process of delivering the changes we needed to increase productivity and improve patient experience

Yours sincerely,

Russell Harrison Chief Operating Officer

Chairman: Professor Sheila Salmon Chief Executive: Malcolm Stamp CBE