



MATER PRIVATE HOSPITAL
UNDER THE CARE OF THE SISTERS OF MERCY

15th January 1998

Mr. James Quinn,
Meridian Productivity Specialists,
19 Royal Square,
St. Helier,
Jersey.

Dear James,

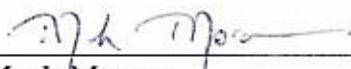
As the study you have been undertaking over the last few months in the hospital's Diagnostic Imaging Department is now complete I would like to extend my gratitude to you and your team for the successful completion of the study.

The study was very successful and the results are extremely useful. As well as highlighting many problems the study has provided the hospital with an analysis of all activities in the department. This information will form a basis for monitoring and improving patient service and performance in the department.

I would like to commend you and your team for working so well with all hospital staff and assisting them in implementing the change process.

I look forward to working with you and your team over the next few months on the theatre study. If I can provide any assistance to you at any stage please do not hesitate to contact me.

Yours sincerely,



Mark Moran
Chief Executive