

RA/LJL

5 November 1998



HOUSING

Director: Ron Ashton

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f.a.o. Mr J Quinn

Dear Jimmy

ANGUS COUNCIL HOUSING - REPAIRS AND MAINTENANCE STUDY

I refer to the above project being undertaken by your company and have taken this opportunity of writing to you at the conclusion of the implementation phase.

I do so in order to express my gratitude to you and your staff for both the work carried out and the results already evident as a result of this "Best Value" pilot. I am pleased to say that the project has gone extremely well and the results match my expectations. Your team have undoubtedly made a positive impact well beyond the service actually studied. I have little doubt that I would hope to use the Meridian method again and would confirm that the pilot documentation will be passed through the Best Value Working Group with a view to requesting Scottish Office comments concerning the process.

Many thanks.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Ron'.

RON ASHTON
DIRECTOR OF HOUSING