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GR/LEE/JO'N1

14<sup>th</sup> March 2006

Jodie O'Neill  
Meridian Productivity

Dear Jodie

Thank you for coming back to the trust to review our progress against the original objectives of the theatre project and for offering constructive suggestions on how to implement the remainder of the new system for theatre management.

It is clear that, despite an internal reorganisation, we have made significant progress in improving our theatre efficiency as a consequence of your work. Please extend my thanks to the team. I am happy to recommend Meridian Productivity to other potential clients. Your team certainly knows theatres inside and out and brought the right balance of challenge and support.

Thanks again

Yours sincerely



**Dr Graham Rich**  
Chief Operating Officer

