



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

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To Mr. Jimmy Quinn,

The Meridian group were engaged by the C.E.O. Ms Anne Doherty to assist the newly formed Peri-operative Directorate to develop, supply and advise on management tools in regards to Theatres. They also engaged with helping the Directorate in developing some of its procedures for management of the Directorate.

Through a series of workshops with the Consultants and nurses, and what was then the initial members of the management team, the workings of their management tools were explained.

The three elements initiated by the Meridian group were:-

Supporting the Directorate in putting in place data gathering at theatre level coupled with developing our I.T. department a system to display and analysis of the data.

Introducing the Directorate management team to more mathematically based systems for calculating demand and allocating capacity.

Putting in place scheduled, daily, weekly and monthly meetings which now take place to help in ensuring our theatres run more productively, via individual discussions and written materials. Introducing processes for management at appropriate levels to correct and address issues that become apparent due to the data capture and analysis. This has already resulted in more efficient working in Theatre and will allow us in the future to plan our surgical services in a more productive manner.

As the directorate structures are new, the full benefit of the changes referred to above should become apparent in the next number of months. In general, I found the Meridian team members pleasant, hard working, discreet and practical. I have pleasure in recommending their work.

Yours sincerely

John G. Kennedy, M.B.F.F.A.R.C.S.I.  
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